

SNUUGTalks

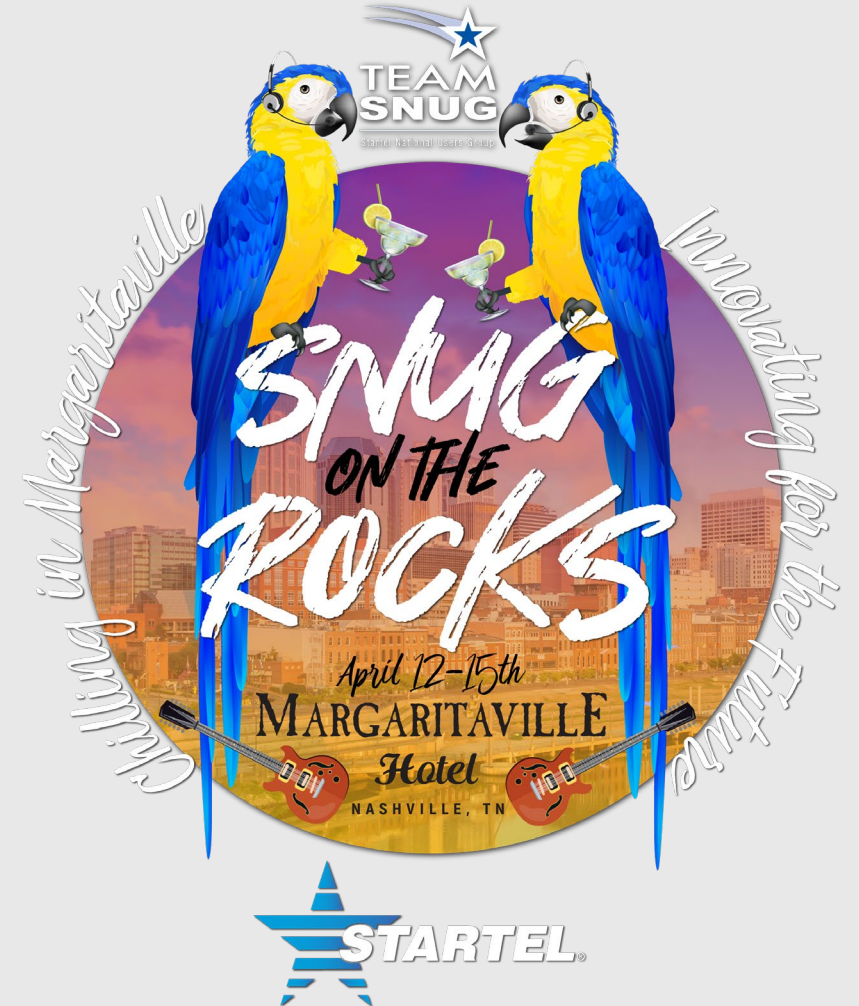
Presence Menu

Sergio Enriquez

What Presence is and why it matters

How it works

Benefits



Good Morning Applied (Uh-Plyed) Refrigeration (Training)

	<none>	Trk
	<none>	
	At Lunch	
	Gone For Day	
	Emergencies Only	

O/C For	Name

OnCall Schedule 20218 - A... x

Settings





SNUUGTalks


Menu Description:

Presence	
At Job Site	
At Lunch	
Gone For Day	





STARTEL Flexible Agent Interface 23.000

Main Menu View Layout Presence Setting Help

Unlock Layout 

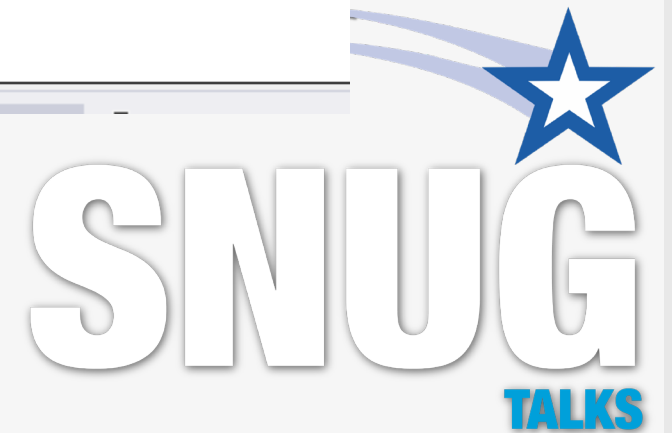
Good Morning Applied (Uh-Plyed) Refrigeration (Training)

At Job Site  Tr

OnCall Schedule 20218 - A... 

Settings

O/C For	Name	Start Time



- On vacation
- Job Site
 - Step 0
 - Step 1
 - Step 2
- Left Early



Description: Job Site

Client Begin Time: 00:00

Client End Time: 23:59

Su Mo Tu We Th Fr Sa Only Holidays

Presence: On Job Site

Note: Member dispatch scripts override client dispatch scripts. Only if there is a time period that is uncovered by the Member Dispatch Scripts will a client's dispatch script be used.





SNUUGTalks

1) Andy Bernard Took Last Call

OnCall Schedule 20218 - A...

MasterCard Client 23354...

1 of 1

Call Rotations:

- 1) Andy Bernard
- 2) Jim Halpert
- 3) Dwight Schrute

No Forms Waiting

ParkedCall

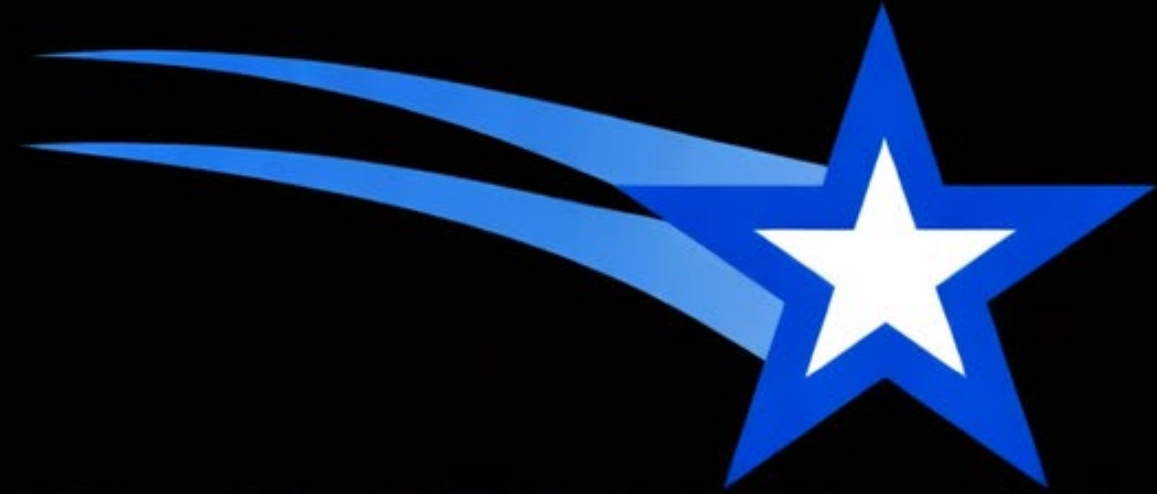


Form List

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