

What SNUG members are saying...

"Just attend one conference and your SNUG membership pay's for itself. At every show, we come back with ideas on sales, marketing, training, cutting costs, and much more."

Dennis O'Hara
Associated Call Centers

"Membership in SNUG is like having a toolbox at your fingertips filled to the brim with every conceivable tool you might need. Whatever the question is, there is always someone who has sound advice or the exact answer to solve your problem."

Stacy Polinsky
Tel-U's,

"The generous sharing of our industry helped us to learn more about our equipment. By attending the SNUG meetings we were able to enrich our knowledge of our industry as well as sales, marketing, and growth potential. We built a better relationship with Startel's management, engineers, sales team, and technicians. Plus, the help and ideas that are shared on the list serve has proven to be invaluable in our daily operations of business."

Alice Waters
Mid-State Communications



Call Team SNUG Today !!

(800) 317-8546

or email us,
dan@teamsnug.com



www.teamsnug.com

StarTel National Users Group

Network, learn and brainstorm
with other Startel call center users
to help your business succeed.

Team SNUG Network Brainstorm
Annual Conference

March 9-12th

2008



Why Join Team SNUG

Team SNUG is made up of industry leading call centers providers and health systems utilizing Startel call center equipment. Our members, who range in size from 3 to 100 plus seats, work together to help each other succeed. Our members are made our of people just like you, facing the same business challenges and opportunities.

Membership in SNUG provides an invaluable opportunity to network and brainstorm with other successful call centers!

Whether attending annual meetings, conversing with other members by phone or via or email list serve, you will find SNUG members are eager to share ideas that will help you succeed.



SNUG members Cindy & Tom Baur
CallStar, St. Petersburg, FL

Join us for the 21st annual SNUG conference March 9-12th Myrtle Beach, SC

The theme for the 2008 conference will be:
"DRIVING IT HOME".

Some of the sessions include:

- Future Trends, Moving to the Next Level
- Troubleshooting Your Startel System
- Healthcare Hot Topics
- Looking for Niche Markets

Saturday March 8th we will have a TeamSNUG golf scramble and Sunday, March 9th Startel will hold training classes.



Join SNUG by August 1, 2007 and receive
50% off your registration at the 2008 Myrtle
Beach conference!

SNUG Products and Services



Products and Services

- Agent Training DVD
- Newsletters
- Site Certification
- Email List Serve
- Marketing Videos
- Presidents' Scholarship
- Supervisor Training DVD
- Team SNUG CD Training Program
- Agent & Supervisor Certification
- Human Resources Assistance

SNUG member Ryan Chinowski



Rochester Telemessaging Center
Rochester, MI

SNUG member John Robinson



Answering Service, INC.,
Southfield, MI